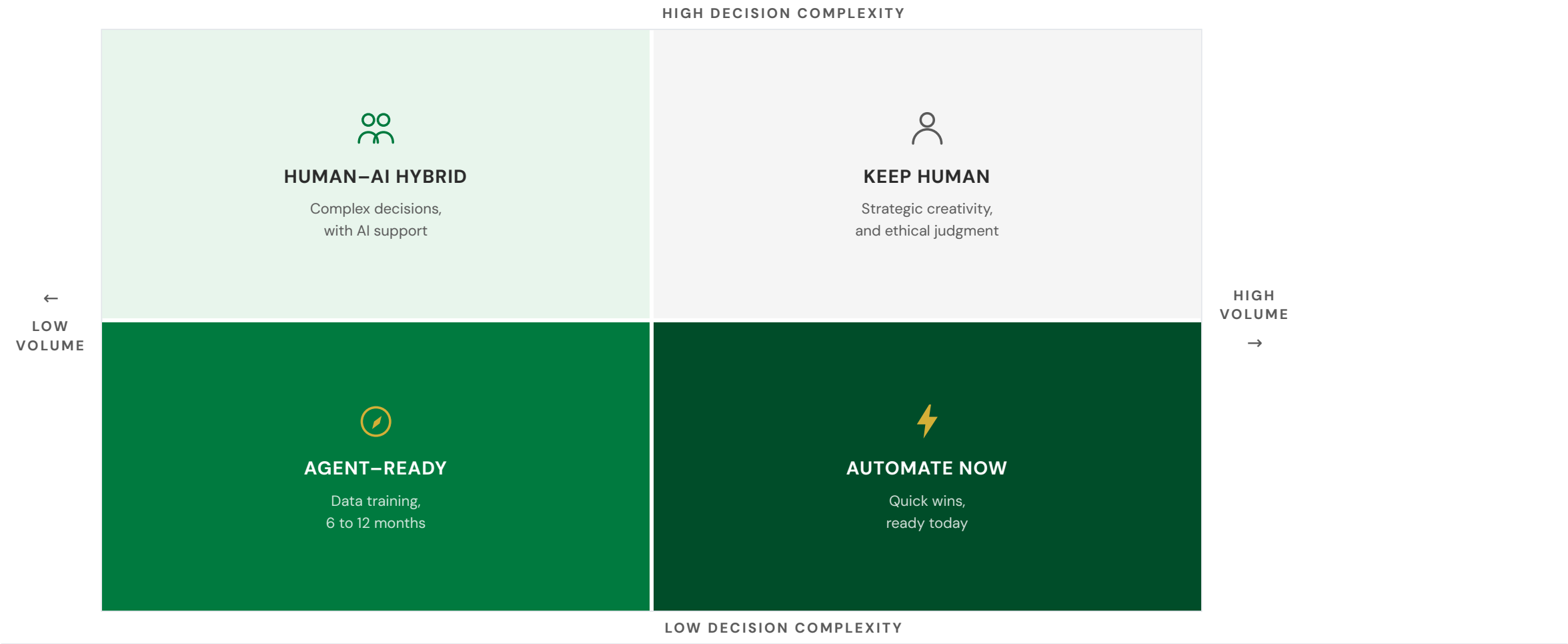


AI PROCESS READINESS MATRIX



EXAMPLES BY QUADRANT

- Automate now:** Invoice processing, FAQ response, data entry
- Agent-ready:** Technical troubleshooting, credit analysis, QC
- Hybrid:** Fraud investigation, M&A due diligence, crisis management
- Keep human:** Executive approvals, VIP relations, creative work

HOW TO USE THE FRAMEWORK

1. Map 20 to 30 business processes on this matrix
2. Prioritize the "Automate now" quadrant for quick wins
3. Prepare data for "Agent-ready" processes, 6 to 12 months of training
4. Focus human resources on "Hybrid", where added value is highest